

Prepare for service interruptions over the May Long weekend

Over the May long weekend, Alterna Savings members may experience some service interruptions as we onboard the Nexus Community Savings branches and Peterborough Community Savings (PCS) onto the Alterna Savings banking platform.

Here is a complete list of interruptions:

- Beginning May 18th at approximately 7:00 p.m. to approximately 7:00 p.m. on May 19th online, mobile, and telephone banking will be unavailable.
- Friday, May 18th at approximately 8:30 p.m., ATM or debit card transactions will be unavailable for about 15 minutes.
- Saturday, May 19th all Alterna Savings Branches and the Contact Centre will be open with limited services.

We apologize for the interruption and thank you for your patience.

Questions?

Please call the Contact Centre at at 1-877-560-0100.